CWIL ACADEMY · COURSE CATALOGUE 2026–27

CW-SOT

CWIL Certified Secure Operations Technician

Foundation credential

FOUNDATION · FOUNDATIONAL

Foundational security operations, safe administration, and clear technical support.

Aligned with NIST CSF 2.0 · ISO/IEC 27002 · ENISA ECSF

ABOUT THIS COURSE

This outline gives new practitioners a connected view of security fundamentals: protect accounts and data, recognise abnormal activity, document work, and escalate responsibly. It builds practical judgement before specialisation.

WHO IT IS FOR

Students, help-desk and systems staff, career changers, and teams onboarding colleagues to security-aware operations.

PREREQUISITES

Basic computer use and willingness to learn networking, system administration, and security vocabulary are sufficient.

SYLLABUS, MODULE BY MODULE

01	**Security principles, assets, threats, and responsible conduct**
02	**Accounts, authentication, authorisation, and least privilege**
03	**Network and endpoint hygiene, updates, and configuration**
04	**Data protection, backups, privacy, and safe handling**
05	**Recognising, recording, and escalating suspicious events**
06	**Professional documentation, teamwork, and continual learning**

LEARNING OUTCOMES

- Explain foundational security responsibilities in everyday operations
- Apply a safe checklist to accounts, endpoints, and data handling
- Recognise common indicators that require escalation

- Write a clear service or security handoff with useful context

LABS

Short exercises use disposable accounts, mock tickets, diagrams, and synthetic events. Learners practise safe configuration review and reporting only; no intrusive activity, credential collection, or real data is involved.

ASSESSMENT

A practical checklist, event-escalation note, data-handling scenario, and short knowledge reflection are reviewed for accuracy, safety, and clarity.

Register for CW-SOT

Fees and batch dates are confirmed on enquiry. Remote, instructor-led, open across India.

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